

GRI Content Index

| Disclosure | Description | Reference |
|--------------|--|---|
| | | |
| | General Standard Disclosures | |
| Strategy and | Analysis | |
| | Statement from the Managing Director | Managing Director and Chairman's Review, pages 2 and 3 |
| G4-1 | Key impacts, risks and opportunities | Managing Director and Chairman's Review, pages 2 and 3 |
| G4-2 | | |
| Organisation | al Profile | |
| | | Front cover |
| G4-3 | Name of the organization | |
| | | Australian Ethical's main products and services include super, pension and managed funds. Additional information is available at: https://www.australianethical.com.au/# |
| G4-4 | Primary brands, products, and services | |
| G4-5 | Location of headquarters | Sydney, Australia |
| G4-6 | Countries located | Australia only |
| 94.0 | countries located | |

| G4-7 | Nature of ownership and legal form | Australian Ethical Managed Investment Funds |
|-------|--|---|
| | | Australian Ethical Real Ethical Real Ethical Real Ethical Real Ethical Real Ethical Real Ethical Superior How (Australian Ethical Superannuation Pty) Undit owned Busidiary of Busidiary of |
| G4-8 | Markets served | Australian Ethical's clients are values driven and care about how their funds are invested. Our key client groups are superannuation members and managed fund investors, employers that select Australian Ethical as their default superannuation fund, and financial advisers. Our clients are located in every state and territory of Australia. |
| G4-9 | Scale of the organisation | About this Report; Financial Performance pages 4 to 7; Our People, page 31 |
| G4-10 | Employee profile | Total Employees = 49 of which six are supervised fixed-term contractors |
| G4-11 | % of employees covered by collective bargaining agreements | No employees (0%) are covered by collective bargaining agreements |
| G4-12 | Supply chain | Inputs into our supply chain comprise two key groups: major outsourced functions to comply with regulatory requirements and ethical best practice, and companies that we invest in to make up |

| G4-12 continued | | our investment portfolios. In our day to day operations; we have changed some of our suppliers to certified B-Corporations. A list of the companies we invest in is available at: <u>https://www.australianethical.com.au/companies-we-invest-in/</u> |
|--------------------|---|--|
| G4-13 | Significant changes in the reporting period | There were no significant changes in the reporting period |
| G4-14 | Precautionary approach/principle | Our Ethical Charter is aligned with the Precautionary Principle. |
| G4-15 | Commitments to externally developed economic, environmental and social charters, principles, or other initiatives | Pages 2, 7, 14, 22, 26-29 |
| G4-16 | Memberships | Association for Sustainable & Responsible Investment in Asia (ASrIA) – founding member Association of Superannuation Funds of Australia Limited (ASFA) The Financial Services Council (member and involvement in various working groups) Responsible Investment Association Australasia (RIAA) – certified funds manager United Nations Principles for Responsible Investment The Global Investor Coalition on Climate Change Investor Group on Climate Change Future Economy Group UN Women's Empowerment Principles Portfolio Decarbonisation Coalition Montreal Pledge (signatory) Future Business Council (FBC) Sustainable Business Australia (SBA) B Corp Organisational Stakeholder – Global Reporting Initiative |

| Identified M | aterial Aspects and Boundaries | | |
|--------------|---|---|--|
| G4-17 | Entities included in reporting | About this report | : |
| G4-18 | Process for defining the report content and the Aspect Boundaries and implementation of the Reporting Principles for Defining Report Content | Completeness have (pp 36-38); applic operational decisi | g Principles of Stakeholder Inclusiveness, Sustainability Context, Materiality and ve been incorporated through our ongoing stakeholder engagement activities ation of the Australian Ethical Charter through all of our investment and ions; materiality assessment (p.30) and the range of topics identified as material year (disclosed in this table). |
| G4-19 | Material Aspects identified in the process for defining report content | Disclosed in this t | able |
| G4-20 | Internal Aspect Boundaries | Disclosed in this t | table |
| G4-21 | External Aspect Boundaries | Disclosed in this t | table |
| G4-22 | Restatements from previous reporting periods | There are no resta | atements from the previous reporting periods |
| G4-23 | Significant changes from previous reporting periods in Scope and Aspect Boundaries. | The only change f deemed material | rom previous reporting periods was that environmental topics were not |
| Stakeholder | Engagement | | |
| G4-24 | Stakeholder groups engaged by Australian Ethical | Reporting what m | natters most page 30 |
| G4-25 | Basis for identification and selection of stakeholders | Our key stakeholder groups are those groups that our business may have an impact upon and those that have an impact on Australian Ethical - either in a positive or negative way. | |
| G4-26 | Approach to stakeholder engagement | Stakeholder group | Engagement activity in FY17 |

| | Social media community Our clients Advisers Employers Shareholders | Our more than 110,000 followers on social media include members; shareholders; advisers; employers and the general public. We are also active on Instagram; LinkedIn and Twitter. In FY17 the main concerns expressed by this community were: understanding our investments in banking; salmon farming and property companies; along with information about any exposure to fossil fuels and companies involved in live animal export. We respond to these concerns directly on social media or by reference to our blogs and the "Our position on topical issues" page on our website. In FY17 we welcomed around 1,000 new super members each month with an email and/or call and an information kit. Our members receive an annual and half-yearly statement and two editions of Good Money per year. Our managed funds clients receive two investor updates; two Good Money Magazines; and monthly/quarterly trust reports. In FY17 our NPS rating was conducted by Pollinate Research in February 2017 was +55. Through this survey and a in-depth customer journey mapping exercise in FY17, our customers told us they love the values of the company, while opportunities for improvement were: better information on performance; a better on- boarding process; and that our website is difficult to navigate. Our Wow the customer programme has captured all this feedback and a number of initiatives planned for FY18 are designed to address these issues. Phone and face to face meetings, presentations and information sessions by the Australian Ethical investment team. In FY17 added new team members to lift our support for this important group. Advisers value our strong ethical values and the depth of our screening process. They want us to provide better fund and performance information; better pricing for our wholesale funds (which we addressed in July 2017) and the introduction of a wholesale balanced fund which is planned for FY18. We provide employers with a welcome pack and access to an online portal. Information sessions with employer groups through regular phone com |
|---|---|---|
| | Shareholders | shareholder updates; ongoing disclosure via the ASX website and the shareholder section on our own website. We did not survey our shareholders in FY17. |
| - | Reporting what m Our employees pa | aatters most page 30; Table above age 35 |

| G4-27 | | |
|--------------------|---|---|
| | | |
| Report Profil | e Reporting period | 1 July 2016 - 30 June 2017 |
| G4-28 | | |
| G4-29 | Previous report | Australian Ethical Investment Limited Annual and Sustainability Report 2016 |
| 64-29 | Reporting cycle | Annual |
| G4-30 | | |
| G4-31 | Contact details | About this report |
| G4-32 | 'In accordance' option | About this report |
| | Policy and current practice in seeking external assurance for the report, including | Data relevant to selected material indicators has been assured using the ASAE3000 Assurance standard. KPMG has issued an independent limited assurance report |
| G4-33 | scope and basis of any external assurance | standard. Krivid has issued an independent innited assurance report |
| Governance | | |
| Governance | | |
| | Governance structure and committees | Principle 2 in the Corporate Governance Statement pages 5 to |
| G4-34 | | 7 <u>https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance-Statement-2017-FINAL.pdf</u> |
| | Due sees founde le poting ou the stitut four | Drinciple 7 in the Correspondence Statement append 12 and |
| | Process for delegating authority for sustainability topics from the highest | Principle 7 in the Corporate Governance Statement, pages 13 and 14 https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance- |
| G4-35 | governance body to senior executives and other employees | Statement-2017-FINAL.pdf |
| 04-55 | Executive level position with responsibility for | Dr. Stuart Palmer, Head of Ethics Research |
| G4-36 | sustainability topics | |
| G4-37 | Processes for consultation between stakeholders and the highest governance | An ethics report is prepared by the Head of Ethics Research, which, coupled with the Managing Directors Report provides information on sustainability topics which is presented to the Board. |
| G - -37 | body on sustainability topics | Directors heport provides information on sustainability topics which is presented to the board. |
| G4-38 | Composition of the highest governance body | Principle 2 of the Corporate Governance Statement pages 5 to |
| | and its committees | 7 https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance- |
| | | Statement-2017-FINAL.pdf |
| G4-39 | Chair as an executive officer and his function | Principle 2 of the Corporate Governance Statement page |
| | | 7 https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance- |

| | | Statement-2017-FINAL.pdf |
|-------|--|---|
| G4-40 | Nomination and selection processes for the highest governance body and its committees | Principle 2 of the Corporate Governance Statement, pages 5 and 6 <u>https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance-Statement-2017-FINAL.pdf</u> |
| G4-41 | Processes for the highest governance body to ensure conflicts of interest are avoided and managed and communication to stakeholders | Principle 3 in the Corporate Governance Statement, page 8 <u>https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance-Statement-2017-FINAL.pdf</u> |
| G4-42 | Highest governance body's and senior executives' roles in the development, approval and updating of the organisation's purpose, value or mission statements, strategies, policies and goals related to sustainability impacts. | Principle 7 in the Corporate Governance Statement, page 14 <u>https://www.australianethical.com.au/wp-content/uploads/2017/Corporate-Governance-Statement-2017-FINAL.pdf</u> Board's role is described in the <u>Board Charter</u> https://www.australianethical.com.au/wp-content/uploads/2017/07/AEI-Board-Charter-FINAL-20072017.pdf |
| | Measures taken to develop and enhance the highest governance body's collective knowledge of sustainability topics | Updates on ethical frameworks and ethical reports are provided by Head of Ethics Research. Updates on ethical frameworks and ethical reports are also provided by Head of Ethics Research. Board members have significant professional experience in sustainability topics as described in the Board biographies on pages 42 to 44. |
| G4-43 | Processes for evaluating the highest governance body's performance with respect to the governance of sustainability topics, and independence and frequency. Actions taken in response to evaluation of the body's governance performance on sustainability topics. | No formal processes exist for evaluating the Board's governance of sustainability topics. |
| G4-44 | Highest governance body's role in identifying and managing sustainability impacts, risks and opportunities, including the highest governance body's role in Implementing due diligence processes and the role of stakeholder consultation in supporting the body | The Board manages sustainability risks, impacts and opportunities through the risk register and corporate strategy. Due diligence is undertaken monthly by the senior management team and Ethical Advisory Group and reported to the Board. |
| G4-45 | Highest governance body's role in reviewing the effectiveness of the organisation's risk | The Board manages sustainability risks, impacts and opportunities through the risk register and corporate strategy. Due diligence is undertaken monthly by the senior management team and |

| | management processes for sustainability topics | Ethical Advisory Group and reported to the Board. |
|-------|---|---|
| G4-46 | Frequency of the highest governance body's review of sustainability impacts, risks and opportunities | Reviews take place at a minimum annually as per requirements of the risk management strategy. Strategic planning takes place biannually. |
| G4-47 | Highest committee or position that formally reviews and approves the organisation's sustainability report and ensures that all material Aspects are covered. | The Managing Director and General Counsel approve the material aspects to be reported on and provide final approvals of the sustainability report. |
| G4-48 | Process for communicating critical concerns to the highest governance body | The Managing Director has the authority to escalate critical matters to the Board. Board meetings take place four to six times per year. If the concern is related to a compliance issue, the Compliance Manager has a reporting line and obligation to report to the Chair of the Audit Committee, who in turn is a Nonexecutive Director. The Company Secretary has a reporting line to the Chair of the Board. |
| G4-49 | Nature and total number of critical concerns that were communicated to the highest governance body and the mechanisms used to address and resolve them | There were no critical concerns that needed to be communicated to the Board during the reporting year. |
| G4-50 | Remuneration policies for the highest governance body and senior executives | Remuneration Report, pages 51 and 52 |
| G4-51 | Process for determining remuneration and relationship with remuneration consultants if used | Remuneration report, page 64 |
| G4-52 | Process to seek stakeholder views on remuneration, including the results of votes on remuneration policies and proposals | Remuneration report, page 64 |
| G4-53 | Ratio of the annual total compensation for the organisation's highest paid individual to the median annual total compensation for all employees | Ratio of the annual total compensation for the organisation's highest paid individual to the median annual total compensation for all employees is 3.09:1. |
| G4-54 | Ratio of % increase in annual total compensation for the organisation's highest paid individual to the median % increase in | The highest paid individuals salary increased by 15% and the median salary increased by 2% |

| | annual total compensation for all employees | | | |
|---------------|---|--|---|--|
| Ethics and In | tegrity | | | |
| G4-56 | Code of ethics | | lianethical.com.au/wp-content/uploa al_13-Oct-2016.pdf | nds/2016/11/AEI-Group_Code-of- |
| G4-57 | Internal and external mechanisms for seeking advice on ethical and lawful behaviour, and matters related to organisational integrity such as helplines or advice lines | years, an em grievance pr employment discuss these No grievance by either the | ployee representative is elected by e ocedure, employees can discuss any o , regardless of their nature of severit e issues with the management team a es were reporting during the year. All | pact their work and/or the business. Every two employees. In accordance with the formal concerns, issues or complaints around their y. The employee representative can choose to and escalate the issue to the Board if required. employees are notified of operational changes anager, as soon as is reasonably practicable. Our is. |
| G4-58 | Internal and external mechanisms for reporting concerns about unethical or unlawful behaviour and matters related to organisational integrity through line management, whistleblowing mechanisms or hotlines | | eblowing Policy and procedures for re | aches of the Code of Conduct. Australian Ethical eporting breaches of the Code or concerns about |
| Specific Stan | dard Disclosures | Reference | Notes | Internal/External Boundary (I/E) |

| Economic | | | | |
|--------------|--|--|--|-------|
| Economic Po | erformance | | | |
| G4-DMA | | Financial Performance Page 4 | | I & E |
| G4-EC1 | Direct economic value generated and distributed | Financial Performance Pages 4 to 7 | Australian Ethical has no matched giving process. Where staff or customers donate this is not tracked. There are also no community partnerships in place nor in-kind contributions. Management costs are not accounted for in our community giving activities | |
| G4-EC2 | Financial implications and other risks and opportunities for the organisation's activities due to climate change | Towards net zero Pages 20 to 21; Making it happen page 22 | | I & E |
| G4-EC3 | Coverage of the organisation's defined benefit plan obligations | | Not relevant as staff members are free to choose their own superannuation fund. The company's liability is limited to make the Superannuation guarantee contributions. | |
| G4-EC4 | Financial assistance received from government | | No financial assistance is received from the government | |
| Social | | | | |
| Financial Se | rvices Disclosures | | | |
| Product Por | tfolio | | | |
| G4-DMA | | Investment Performance pages 18 to 19 | Complete | I&E |

| FS6 | Percentage of the portfolio for business lines by specific region, size (e.g. micro/SME/large) and by sector | Investment Performan page 19 | | |
|----------------|--|---|---|---------|
| FS7 | Monetary value of products and services designed to deliver a specific social benefit for each business unit broken down by purpose | Investment Performan page 19 | | |
| FS8 | Monetary value of products and services designed to deliver a specific environmental benefit for each business line broken down by purpose. | | All of Australian Ethical's products and services are designed to benefit society and the environment; however, they are not broken down by purpose | |
| Active Own | ership | | | |
| | | | | |
| G4-DMA | | Our ethical charter in action page 26 | | I& E |
| G4-DMA FS10 | Percentage and number of companies held in the institution's portfolio with which the reporting organisation has interacted on environmental or social issues | ethical charter in action | We do not track this percentage because our investment portfolio changes throughout the year; some collaborative engagements extend to large groups of companies; and our engagements include companies we don't invest in. | |

| Product and Service Labelling | |
|-------------------------------|---|
| G4-DMA (incl. FFSD) | Australian Ethical is bound by the requirements contained in the Corporations Act (2001), the Superannuation Industry (Supervision) Act (1993), theIRegulatory Guidance produced by the Australian Securities and Investments Committee (ASIC) and the Financial Services Council (FSC) Standards when determining the marketing plans for its products. All (100%) of Australian |
| | Corporate Governance Statement Code of Conduct www.australianethical.com.au/wp- content/uploads/2016/11/AEI-Group Code-of-Conduct Final 13-Oct- 2016.pdf Super Governance www.australianethical.com.au/super/governance/ Continuous Disclosure Policy www.australianethical.com.au/wp- content/uploads/2017/03/AEI-Continuous-Disclosure-Policy-final-web- version-03.03.17.pdf Whistleblowing Policy www.australianethical.com.au/wp- content/uploads/2016/11/AEI-Group Whistleblowing-Policy Final 13- October-2016.pdf Pricing Discretions Policy www.australianethical.com.au/wp- content/uploads/2015/05/AEI-Group Pricing-Discretions-Policy 24- February-2016.pdf Investor Relations Policy www.australianethical.com.au/wp- content/uploads/2017/07/AEI-Investor-Relations-Policy-FINAL-072017.pdf Board Renewal Policy www.australianethical.com.au/wp- content/uploads/2017/07/Group-Board-Renewal-Policy-FINAL- |

| | | | <u>072017.pdf</u> <u>Privacy Policy www.australianethical.com.au/privacy-policy/</u> | |
|------------|---|--|---|---|
| G4-PR3 | Type of product and service information required by the organisation's procedures for product and service information and labelling, and percentage of significant product and service categories subject to such information requirements | | 100% of Australian Ethical's super and managed fund products are covered by relevant product disclosure statements. Product compliance is assessed on a regular basis by Australian Ethical's Legal, Compliance and Risk team, which conducts internal/external audit and periodic regulator audits. Copies of Australian Ethical's product disclosure statements can be found at: Super: www.australianethical.com.au/wp-content/uploads/2017/06/Super- <u>AIB-1-July-2017 Sec.pdf</u> Managed funds: https://www.australianethical.com.au/managed-funds/pds/ | |
| G4-PR4 | Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes | | There were no incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes | |
| G4-PR5 | Results of Surveys measuring customer satisfaction | Our clients page 36 | | |
| Compliance | | | | |
| G4-DMA | | Our approach to ethical investing pages 12 and 13 | | I |
| G4-PR9 | Monetary value of significant fines for non- compliance with laws and regulations concerning the provision and use of products and services | | There were no fines for non-compliance with laws and regulations | |

Labour Practices and Decent Work

| G4-DMA | | | | | | | | | , |
|--------|--|---------------------------|----------------|--|--|--|--|--|----|
| | | Our people pages 31 | | | | | | | |
| | | and 32 | | | | | | | |
| G4-LA1 | Total number and rates of new employee hires and employee turnover by age group, | | Age range of r | new hir | es | | | | |
| | gender and region | | | М | F | % M | % F | 7 | |
| | | | <30 | 0 | 3 | 0% | 100% | | |
| | | | 30-40 | 2 | 6 | 25% | 75% | | |
| | | | 40-50 | 4 | 4 | 50% | 50% | | |
| | | | >50 | 3 | 1 | 75% | 25% | | |
| | | | • 4% of this | n Ethica was inv ent and ations w | l experi volunta a redu vere in t | enced a t ry turnov ndancy to the Sydno | turnover ra ver which v ermination | ate of 29% was due to a termination o | of |
| | | | Employee turi | | N genu | F | | | |
| | | | Involuntary | 1 | | 1 | | | |
| | | | End of contra | | | 3 | | | |
| | | | Resignation | 3 | | 5 | | | |
| | | | Employee turi | nover b | y age | | | | |

| A | ll Staff | No. | % | F | М |
|----|----------|-----|-----|---|---|
| U | nder 30 | 4 | 8% | 3 | 1 |
| 30 | 0-40 | 4 | 8% | 4 | 0 |
| 40 | 0-50 | 5 | 11% | 2 | 3 |
| 50 | 0-60 | 1 | 2% | 0 | 1 |
| 60 |)+ | 0 | 0% | 0 | 0 |
| Тс | otal | 14 | 29% | 9 | 5 |

| G4-LA2 | Benefits provided to full-time employees that are not provided to temporary or part time employees, by significant locations of operation | | Part time employees enjoy benefits at a pro-rata level. Independent contractors are not eligible for benefits. | |
|--------------|--|--------------------------|---|---|
| G4-LA3 | Return to work and retention rates after parental leave, by gender | | We enjoy a 100% retention rate after parental leave | |
| Training and | d Education | | | |
| G4-DMA | | | Training, education and career development employee training needs at Australian Ethical are determined by a variety of inputs, such as annual performance management or discussions, and manager recommendations. We ensure that the learning and/ or development need is genuine and then define the competency or skill that needs to be improved on. Our human resources manager presents various learning and development options, which include not only formal training, but connecting with industry and various other initiatives. Employees are set annual Key Performance Indicators (KPIs) that reflect critical success factors to Australian Ethical. Regular formal and informal feedback on performance and KPIs, and formal performance and career development reviews take place up to two times per year. All (100%) of Australian Ethical employees are included in the performance management system which includes a focus on career development, strengths building and focus. | 1 |
| G4-LA9 | Average hours of training per year per employee by gender, and by employee category | Our people page 35 | | |
| G4-LA10 | Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings | | All new Directors and employees are required to complete a series of eLearning modules within two months of coming on board. These ensure all participants are well-versed on current financial services requirements. We also hold annual refresher training for current Directors and employees. Modules include: Share trading; Privacy; Conflict management; Whistleblowing; Code of conduct; Expenditure and accounts payable; Incident and breach management ; Complaints handling; IT acceptable use; Anti-money laundering and counter- | |

| G4-LA11 | Percentage of employees receiving regular performance and career development reviews, by gender and by employee category | |
|---------|--|--|

Diversity and Equal Opportunity

G4-DMA

terrorism financing; and Risk management A transitional assistance program for employees leaving Australian Ethical does not formally exist, however, would certainly be provided if deemed necessary. All our employees (100%) receive regular performance and career development reviews

| Age r | ange | of nev | w hires |
|-------|------|--------|---------|
|-------|------|--------|---------|

| | М | F | % M | % F |
|-------|---|---|-----|------|
| <30 | 0 | 3 | 0% | 100% |
| 30-40 | 2 | 6 | 25% | 75% |
| 40-50 | 4 | 4 | 50% | 50% |
| >50 | 3 | 1 | 75% | 25% |

Note: 100% of the new hires were employed at Sydney office.

- Australian Ethical experienced a turnover rate of 29%
- 4% of this was involuntary turnover which was due to a termination of employment and a redundancy termination
- All resignations were in the Sydney office

Employee turnover by gender

| | М | F |
|-----------------|---|---|
| Involuntary | 1 | 1 |
| End of contract | 1 | 3 |
| Resignation | 3 | 5 |
| | | |

Employee turnover by age

| All Staff | No. | % | F | М |
|-----------|-----|-----|---|---|
| Under 30 | 4 | 8% | 3 | 1 |
| 30-40 | 4 | 8% | 4 | 0 |
| 40-50 | 5 | 11% | 2 | 3 |
| 50-60 | 1 | 2% | 0 | 1 |
| 60+ | 0 | 0% | 0 | 0 |
| Total | 14 | 29% | 9 | 5 |

G4-LA12 Composition of governance bodies and

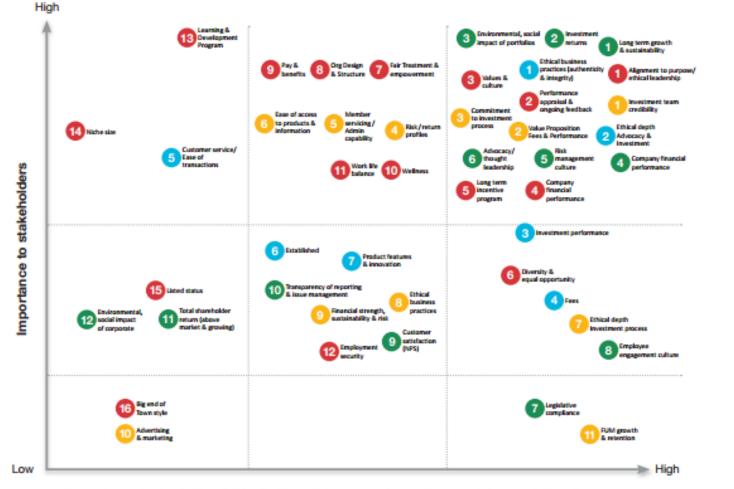
Part time employees enjoy benefits at a pro-rata level. Independent

1

| | breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity | | contractors are not eligible for benefits. | |
|-------------|--|---------------------------------|---|---|
| Equal Remu | neration for Women and Men | | | |
| G4-DMA | | See page 32 of Our People | | I |
| G4-LA13 | Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation | See page 32 of Our people | All staff located in Sydney. | |
| Labour Prac | tices Grievance Mechanisms | | | |
| G4-DMA | | | Australian Ethical's management approach is to consult with employees around changes that may impact their work and/or the business. Every two years, an employee representative is elected by employees, with whom employees can choose to discuss any concerns, issues or complaints around their employment, regardless of their nature of severity, in accordance with the formal grievance procedure. The employee representative can choose to discuss these issues with the management team and escalate the issue to the Board if required. No grievances were reporting during the year. All employees are notified of operational changes by either the Managing Director or their direct manager, as soon as is reasonably practicable. Our grievance process is reviewed on an as needs basis. | I |
| G4-LA16 | Number of grievances about labour practices filed, addressed, and resolved through formal grievance mechanisms | | There were no grievances filed. | |

| Human Righ | Human Rights | | | | | |
|-------------|--|---------------------|---|--|--|--|
| Non-discrim | ination | | | | | |
| G4-DMA | | Our People, page 32 | I | | | |
| G4-HR3 | Total number of incidents of discrimination and corrective actions taken | Nil | | | | |

COMPLETE MATERIALITY MATRIX



There are 4 main stakeholder groups we need to keep happy for continued success:

- Customers
 Shareholders
- Employees
- Intermediaries (employers, advisers, ratings agencies, asset consultants)

Numbers are in order of priority. For example, number 1 priority for customers is 'ethical business practices'.

Importance to Australian Ethical's financial, economic, environmental or social performance