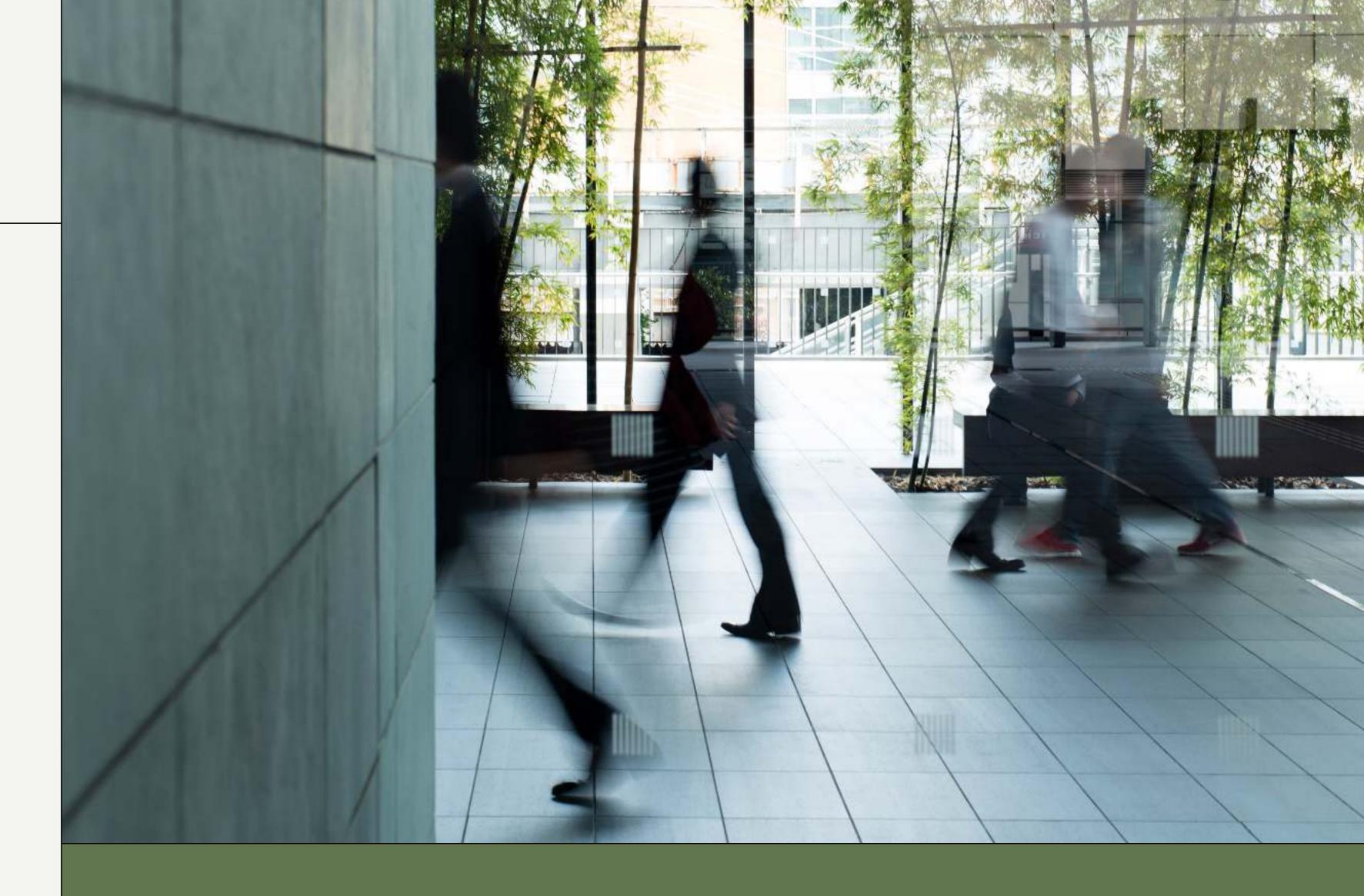
### Australian Ethical



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# Responsible investing: A new frontier in client engagement & advice delivery

AUSTRALIAN ETHICAL X INVESTMENT TRENDS 2022 ESG ADVISER REPORT



## A new frontier for advice

With investor demand for responsible investing continuing its rapid rise, advisers are getting on the front foot - embracing responsible investing as an opportunity to enhance their value proposition and build better rapport with clients, whilst being a positive contributor towards both the environment and community.

### ESG adviser

[current] noun

Financial advisers who have determined clients' responsible investing requirements during fact find or discovery conversations, or provided advice on ESG investments in the last 12 months.

Positive outcomes for the environment / community 58%

Potential higher returns in the long-term **32%** 

Benefits for clients

Current ESG advisers are realising more benefits from engaging with responsible investing

Enhancing value proposition 53%

Attracting more clients **36%** 

Current ESG advisers who have seen an increase in client demand for responsible investments over the last 12 months



Advisers providing advice on ESG investments

Nearly 1 in 2 now



Up from 1 in 5 in 2016

Better client engagement with their investments 62%

> Benefits for advisers and their practice

Building better rapport with existing clients 45%

# Why AE?

Australian Ethical is the most recognised responsible investment brand among current ESG advisers (unprompted)

Rated fir	st 📕 Ra	ated second		Rated third
Australian Ethical				19.7%
BetaShares	6			17.5%
Vanguard				9.2%
BlackRock				8.7%
VanEck				6.7%

Advisers who recommend our products to their clients place more value on the following factors:



Active ownership



Clarity of responsible investing approach

Active management



Experience

Client-facing collateral

# Inspiring better advice

More advisers are taking ownership of responsible investing, with most ESG advisers seeing it as a requirement for delivering good advice.

## 68%

agree that it's their responsibility to ensure clients' investments align with their values

### 65%

agree that asking about clients' ESG needs is required to fulfil their Best Interest Duty

### 34%

J. A. C.

say the biggest challenge when recommending responsible investments is greenwashing.

#### What is greenwashing?

'Greenwashing', when referred to in the context of the financial services sector, is the misrepresentation of a financial product as having greater social or environmental credentials than it actually possesses. This can be intentional or unintentional.

Source: Responsible Investment Association Australasia, From Values to Riches 2022: Charting consumer demand for responsible investing in Australia, RIAA, 2022

# A richer conversation

With the arrival of values-based advice and more ethical investing solutions, advisers are having more conversations about responsible investing with clients than ever before.

### 48%

Average proportion of clients that ESG advisers discussed responsible investing with in the past year.

Up from **38**% in 2021

#### Tools needed for richer responsible investing conversations

Greater transparency of underlying investments				
Demonstration of investment impact				
Explanation of approach to choosing resp. investments	43%			
Product selection / comparison tools	37%			
More educational matierals / research	37%			
More client-facing materials	35%			

53%

51%

Fossil fuels

Renewable energy

#### Most popular topics discussed

33% Human rights

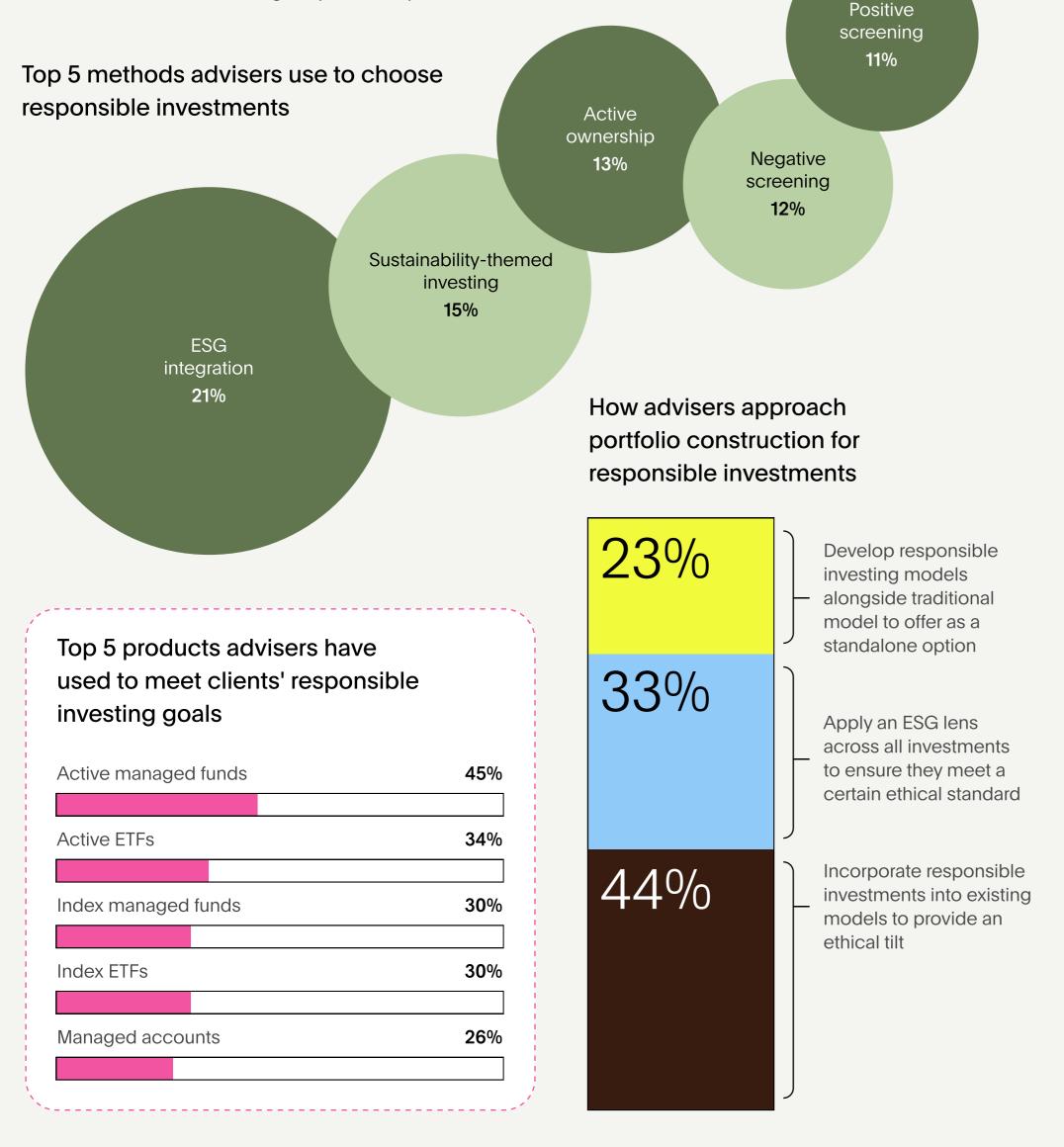
51%

Climate change

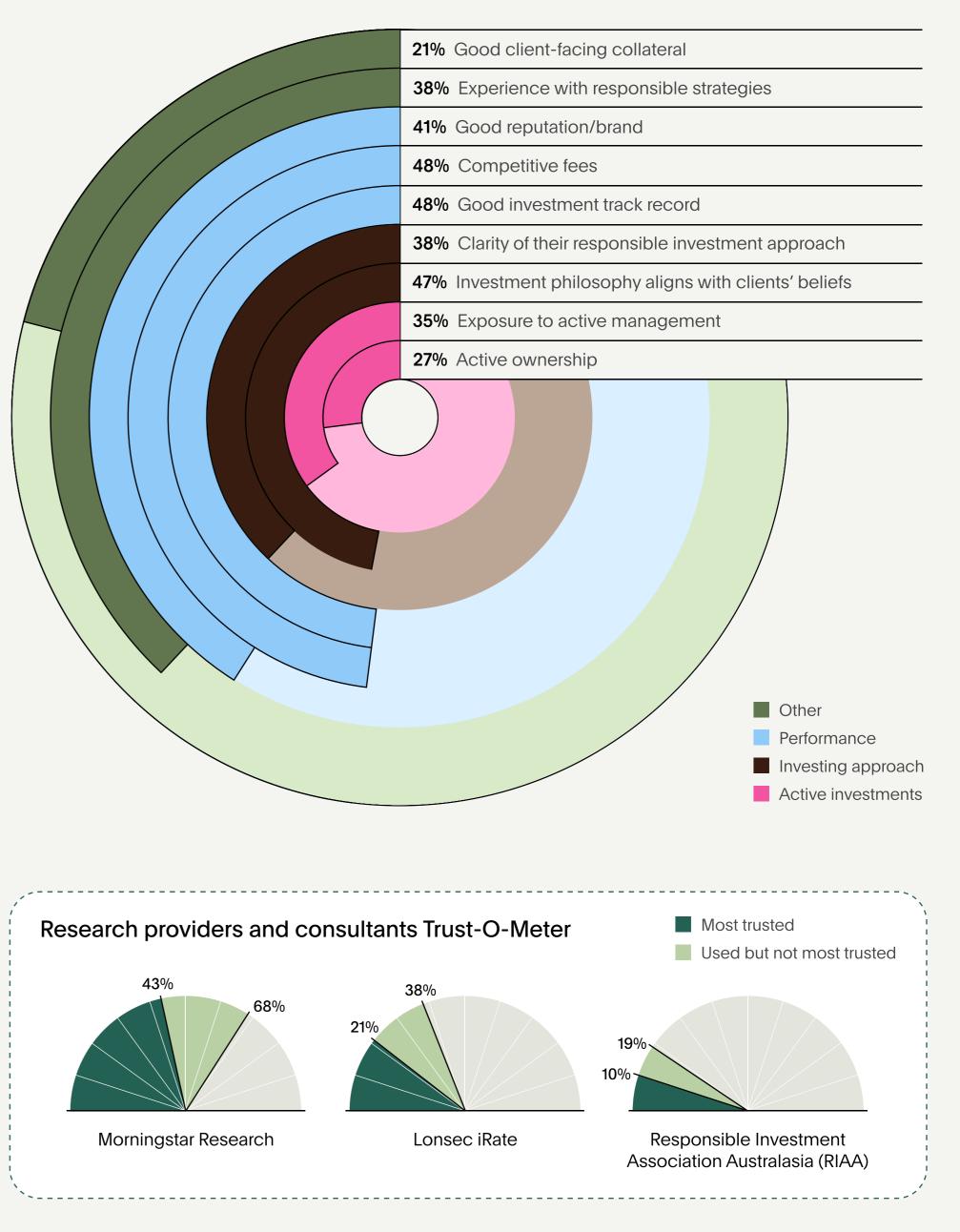
Learn more about our range of ethical investments and find tools and resources you can use to take clients on their responsible investing journey at <u>australianethical.com.au/adviser</u>

# Portfolio construction

Clients want their say when it comes to responsible investing and it is forcing ESG advisers to become more creative when it comes to asset allocation and constructing responsible portfolios.



#### Most important factors to advisers when choosing responsible investment product providers



### Australian Ethical



#### Find out more

1800 021 227 advisers@australianethical.com.au australianethical.com.au

Information in this document is sourced from the Australian Ethical x Investment Trends 2022 ESG Adviser Report, released in May 2022. The 2022 edition of the ESG Adviser Report is based on a quantitative online survey of 507 advisers conducted by Investment Trends from February to April 2022.

Learn more about the differences between ESG investing and ethical investing at australianethical.com.au/blog/esg-investing-is-not-ethical-investing

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